Testimonial



ISIDE AND BANCHE DI CREDITO COOPERATIVO

ISIDE is one of the biggest technological sites on the banks market and the first in the "co-opertive credit" arena. ISIDE provides service to about 160 banks for the whole life cycle of applications, from infra-structure and development till production management, including assistance and training to users and call-center.

ISIDE's management committed to RES first a preliminary analysis for the comprehensive knowledge of configuration, architecture and organization, and then the achievement of:

- The knowledge of the whole asset, using automatic RES Suite products, down till the technical details
- The connection of production objects to the whole applications life-cycle
- The automatic management of multiple target systems through a unique reference model.

We achieved complete awareness of the asset and significant reduced the total number of objects to be handled, easiness in the management of the applications and dramatically increased the reliability, reduced need of skill and manpower for handling the growth in number of managed banks and the following growth of batch flow.

Claudio Podestà Operational Area VP ISIDE





