

# Testimonial



## UNIVERSITY OF WISCONSIN MADISON

---



The UW-Madison needs to send files to third parties at all hours of the day. Depending on how busy we are, the file may take a few minutes to a few hours to configure and send. We needed a simple solution for self service that works with our primary database, Oracle.

Rather than take time away from our Workload Automation staff, we purchased the RES Suite product Uptown/MP. It gives the technologists creating the file the ability to send the file themselves. It only took a few minutes to show them the web interface and now they send the file without our help. It has worked quite well.

*Rick Post  
Workload Automation Service Lead - Customer Application Services - DoIT  
UW - Madison*



Viale Piero e Alberto Pirelli, 6  
20126 Milano, Italy



**RES** IT