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RES IT



Business case

RES and CREDITO VALTELLINESE



HOW RES HELPED IN THE AUTOMATION AND OPTIMIZATION OF THE PRODUCTION OF CREDITO VALTELLINESE GROUP

“With RES we introduced the concept of cloning the production environments while maintaining a strict alignment of managed instances: working on a single reference environment when any need of change occurs, while at the same time ensuring the highest level of parallelism of our controlled processing.”

■ Business scenario

At Credito Valtellinese Group, our attention to the objectives of:

- making the services provided to clients more accessible,
- simplifying and making the business applications more user-friendly,
- ensuring strict accuracy and punctuality in the execution of jobs,
- maintaining the highest quality of the service to our clients have always been our highest priority!

■ Project challenges

Over the years, the number of managed applications have increased, the managed systems have become increasingly heterogeneous, and the relationships between the components of the system have become more intricate, therefore it was necessary to extend our efforts to maintain the quality targets (goals) required in an environment of increasing complexity.



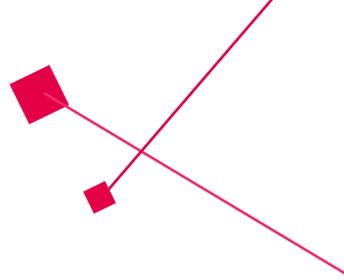
■ The solution, the contribution of RES

To accomplish the scope of managing the central processing like design, generation and maintenance of jobs and batch scheduling, Credito Valtellinese Group engaged RES, a company with in-depth knowledge, expertise and solutions in these areas. With the use of the RES Suite set of software products we now have the right tools to manage the “production” of the Information Systems across both the various companies within Credito Valtellinese Group and our external customers.

For more than a decade we have used the RES Suite J-Man product, which allows us to quickly adapt and optimize batch processing jobs to varying applications. This solution introduced in the production process an effective way to manage the points of consistency of our data and automate the recovery actions in event of an abnormal termination.

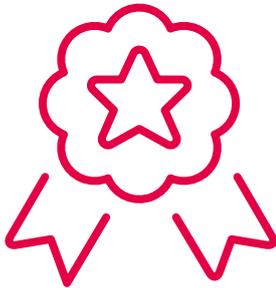
In addition, the RES Suite Re-Engineering product has simplified the task of generating and maintaining our batch schedules and jobs while significantly reducing the time required for the creation of new environments when new companies join the Credito Valtellinese Group.

With RES we also introduced the concept of cloning the environments while maintaining a strict alignment of managed instances: working on a single reference environment when any need of change occurs, while at the same time ensuring the highest level of parallelism of our controlled processing.



■ Results and success factors

The in-depth expertise of the supplier, RES, has enabled us to create a reference model of our objects and move to a controlled management of our production environment, while continuing to efficiently handle the presence of frequent changes required by the business needs of the Banks we serve.



■ Benefit for the client

In summary, even in presence of many relationships and constraints, we were able to dominate the issues of:

- WHAT to do
- HOW to do it
- WHERE to do
- WHEN and
- in WHAT ORDER.

With this proven success, we plan to extend these concepts to the ever-increasing open system areas! RES remains a technical reference for Credito Valtellinese Group with its offering of specialized products.

*Giulio Piazza,
ICT Governance
Credito Valtellinese Group*

