

# Testimonial

**Banca Popolare  
di Sondrio**



## BANCA POPOLARE DI SONDRIO

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With the double goal of cutting costs by optimising the use of IT resources and supplying a continually improved service to our customers, we have decided to put our trust in RES and aim at a project of Quality Assurance, which has proved to be important and has brought changes in the process and organisation level of the company.

We can confirm that the Quality project, initially devised to guarantee software quality has, over time, involved the entire organization. This has given rise to a comprehensive and overall improvement of the banking system. In this sense, it is possible to talk about a “cultural” change pervading the entire organization, which went from “doing good” to “doing good with awareness.”

*Milo Gusmeroli  
Deputy General Manager  
Banca Popolare di Sondrio*

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**RES** IT